

**PRIVACY POLICY FOR USERS OF EXENSIO® FREEMIUM PLATFORM
AND HOSTED SERVICES**

This Privacy Policy (“**Policy**”) describes our practices in connection with personal information we process when you access the Platform and use the Hosted Services pursuant to the Agreement.

As the operator of the Platform and provider of the Hosted Services, PDF Solutions Semiconductor Technology (Shanghai) Co., Ltd. (“**PDF**”) is the personal information processor (equivalent to data controller under GDPR) of any personal information (as defined in Section 1 below) collected or otherwise processed on or through the Platform or the Hosted Services.

Except as otherwise stated in this Policy, this Policy does not address our practices concerning information that we collect by any other means other than through the Platform or the Hosted Services; or the collection, use or disclosure of information by any of PDF’s Affiliates or other third parties.

**EXENSIO® 免费增值平台和托管服务
用户的隐私政策**

本隐私政策（“**政策**”）描述了我们在您根据协议访问平台并使用托管服务时处理个人信息的实践。

作为平台的运营者和托管服务的提供者，普迪飞半导体技术（上海）有限公司（“PDF”）是在平台或托管服务上或通过平台或托管服务收集或以其他方式处理的任何个人信息（定义见下文第 1 条）的个人信息处理者（相当于欧盟 GDPR 项下的数据控制者）。

除非本政策另有规定，本政策不涉及我们通过平台或托管服务以外的任何其他方式收集的信息；或任何 PDF 关联公司或其他第三方收集、使用或披露信息等的实践。

<p>By accessing the Platform or using the Hosted Services, you acknowledge the terms and conditions of this Policy. If you do not agree to the terms and conditions of this Policy, please do not access the Platform or use the Hosted Services.</p> <p>We reserve the right to change this Policy without prior notice. Subject to applicable law, any changes to this Policy will become effective upon our posting of any revised Policy, and continued access to the Platform or use of the Hosted Services following such changes constitutes your acknowledgment of such revised Policy. Use of the Platform and the Hosted Services is also subject to the Agreement and any other relevant agreement or usage policies applicable to you or your company as a user of the Platform and the Hosted Services.</p> <p>Capitalized terms used herein and not defined herein have the meanings given them in Section 13 of the Agreement.</p>	<p>通过访问平台或使用托管服务，您承认本政策的条款和条件。如果您不同意本政策的条款和条件，请不要访问平台或使用托管服务。</p> <p>我们保留更改本政策的权利，恕不另行通知。根据适用法律，对本政策的任何更改将在我们发布任何已修订的政策后生效，并且在此类更改后继续访问平台或使用托管服务即表示您承认该修订后的政策。平台和托管服务的使用还须遵守协议以及适用于您或您公司作为平台和托管服务用户的任何其他相关协议或使用政策。</p> <p>本文使用且未定义的术语具有协议第 13 条中给出的定义。</p>
<p>1. CATEGORIES OF PERSONAL INFORMATION COLLECTED AND PURPOSES OF PROCESSING</p>	<p>1. 收集的个人信息种类和处理目的</p> <p>当您在平台上注册帐户、创建或修改您的帐户资料、使用授权凭证访问平台、设置您的</p>

PDF gathers certain personal information from you when you register for an account on the Platform, create or modify your account profile, access the Platform with authorized credentials, set your preferences or otherwise interact with the Platform or the Hosted Services. Personal information refers to various information related to identified or identifiable natural persons recorded electronically or by other means, not including anonymized information. This section shall also be deemed as a notice to Platform visitors in accordance with applicable laws and regulations.

PDF collects the following types of personal information:

- a. Contact Details.** We collect contact information related personal information from you, such as your name, business e-mail address, job title and job function, business phone number and business physical mailing address, only when you voluntarily provide it to us. We use this information for the following purposes on the Platform or in relation to the Hosted Services:
 - To process your instructions or provide you with access to specific information.

首选项或以其他方式与平台或托管服务交互时，PDF 会向您收集某些个人信息。个人信息是以电子或者其他方式记录的与已识别或者可识别的自然人有关的各种信息，不包括匿名化处理后的信息。本章节也应视为根据适用法律和法规要求对平台访问者在处理其个人信息之前发出的告知。

PDF 收集以下种类的个人信

息：
A。 联系方式。 仅当您自愿向我们提供时，我们才会收集与您的联系方式相关的个人信息，例如您的姓名、企业电子邮件地址、职位和职能、企业电话号码和企业实际邮寄地址。 我们将这些信息用于平台上或与托管服务相关的以下目的：

- 处理您的指示或为您提供特定信息的访问权限。

- To respond to your user feedback and requests for technical support or software maintenance, or to provide further information to you about our products and services.
 - To send you notifications, notices, updates and reminders and any other communications as needed in relation to your access to the Platform or use of the Hosted Services.
 - To provide you with user reports or other analytic reports generated via access to the Platform or use of the Hosted Services by yourself or other users.
 - To send you important information regarding the Platform or the Hosted Services, changes to our terms, conditions, and policies and/or other administrative information.
 - For internal business purposes, such as data analysis, audits, developing new products, enhancing the Platform, improving the Hosted Services, identifying usage trends and determining the effectiveness of our product solutions.
- b. Account information.** We collect account information such as your username and password from you, and use this information

- 回复您的用户反馈以及技术支持或软件维护请求，或向您提供有关我们产品和服务的更多信息。
- 根据需要向您发送与您访问平台或使用托管服务相关的通知、通告、更新和提醒以及任何其他通讯。
- 向您提供通过您或其他用户访问平台或使用托管服务生成的用户报告或其他分析报告。
- 向您发送有关平台或托管服务的重要信息、对我们的条款、条件和政策和/或其他管理信息的变更。
- 用于内部业务目的，例如数据分析、审计、开发新产品、增强平台、改进托管服务、识别使用趋势以及确定我们产品解决方案的有效性。

for the following purposes in the Platform and the Hosted Services:

- To create and administer an account to allow you to access the Platform and use the Hosted Services provided thereunder.
- To authenticate your identity when you log on to the Platform account to ensure user security.
- To validate your identity in the Platform when you are requesting customer support and technical assistance.
- To customize and manage your access rights based on your user configuration and permissions so that you can be granted access to the functionalities that you are authorized to use on the Platform and the Hosted Services.
- To allow you to exercise administrative privileges on the Platform and the Hosted Services where permitted.
- To allow you to submit user feedback such as suggestions or bugs via a user interface of the Platform and the Hosted Services.

c. Technical Information. We collect technical information during usage such as your IP address, your computer environmental

b. 帐户信息。我们向您收集帐户信息，例如您的用户名和密码，并在平台和托管服务中将此信息用于以下目的：

- 创建和管理帐户，以允许您访问平台并使用平台提供的托管服务。
- 在您登录平台账户时认证您的身份，确保用户安全。
- 当您请求客户支持和技术帮助时，在平台中确认您的身份。
- 根据您的用户配置和权限自定义和管理您的访问权限，以便您有权访问您已被授权在平台和托管服务上使用的功能。
- 允许您在被允许的情况下对平台和托管服务行使管理权限。
- 允许您通过平台和托管服务的用户界面提交用户反馈，例如建议或错误。

variables (including but not limited to O/S, browser type and version), online identifiers, communications data, general physical location data, timestamp data, metadata and technical events, etc. The technical information we collect may be used to:

- To calculate usage levels of the Platform and the Hosted Services, helping diagnose server problems, and administering the Platform and the Hosted Services.
- To conduct data analysis as needed to provide access to the Platform and use of the Hosted Services to you and to optimize your user experience on the Platform.
- To provide you with technical support or software maintenance, or to fulfill any other of your requests in relation to your access to the Platform and use of the Hosted Services.
- For internal business purposes, such as data analysis, audits, developing new products, enhancing the Platform, improving the Hosted Services, identifying usage trends and determining the effectiveness of our promotional campaigns.
- To provide information security for any data or personal information hosted by the Platform and the Hosted Services, and

C. 技术信息。 我们在使用过程中收集技术信息，例如您的 IP 地址、您的计算机环境变量（包括但不限于操作系统、浏览器类型和版本）、在线标识符、通讯数据、一般物理位置数据、时间戳数据、元数据和技术性事件等。我们收集的技术信息可能用于：

- 计算平台和托管服务的使用级别，帮助诊断服务器问题以及管理平台和托管服务。
- 根据需要进行数据分析，以便为您提供平台访问和托管服务的使用，并优化您在平台上的用户体验。
- 为您提供技术支持或软件维护，或满足您与访问平台和使用托管服务有关的任何其他请求。
- 用于内部业务目的，例如数据分析、审计、开发新产品、增强平台、改进托管服

<p>to ensure confidentiality, integrity and availability of the Platform and the Hosted Services consistent with the Agreement, along with other relevant agreements and usage policies applicable to you and your company as a user of the Platform and the Hosted Services.</p> <p>d. Unsolicited Information That You May Voluntarily Provide. We do not solicit personal information in unstructured format such as in email or other communication methods, and ask that you refrain from providing any such unsolicited personal information as such unsolicited personal information cannot be properly processed on the Platform or the Hosted Services. Please note that we do not accept any liability for the security of unsolicited information transmitted to us.</p>	<p>务、识别使用趋势以及确定我们促销活动的有效性。</p> <ul style="list-style-type: none"> • 为平台和托管服务托管的任何数据或个人信息提供信息安全，并确保平台和托管服务的机密性、完整性和可用性符合协议以及适用于您和您的公司作为平台和托管服务的用户的其他相关协议和使用政策。。 <p>d. 您可能自愿提供的未征求的信息。我们不会以电子邮件或其他通讯方式等非结构化格式征求个人信息，并要求您不要提供任何此类未征求的个人信息，因为此类未征求的个人信息无法在平台或托管服务上得到正确处理。请注意，我们对于主动发送给我们的未征求的信息的安全性不承担任何责任。</p>
<p>2. LEGAL BASES FOR PROCESSING YOUR PERSONAL INFORMATION</p> <p>We process your personal information on several different legal bases, as follows:</p>	<p>2. 处理您的个人信息的法律依据</p> <p>我们根据多种不同的法律依据处理您的个人信息，如下：</p>

<p>a. Based on Necessity to Enter into or Perform a Contract Which You Are a Party to. We may need to process your personal information to enter into an agreement with you or a legal entity you represent, to perform contractual obligations (which includes (i) ensuring the security of the Platform or the Hosted Services, including the software, hardware and firmware used to operate the Platform or the Hosted Services; (ii) protecting and defending the rights, interests and/or property of ourselves and others; (iii) responding to related questions and requests from you, or (iv) providing technical assistance or other customer support.</p> <p>b. Based on Performance of Legal Duties or Legal Obligations. We may need to process your personal information to comply with relevant laws, regulatory requirements and to respond to lawful requests, court orders, and legal process.</p> <p>c. Based on Consent. We may process personal information from you to optimize user experience on the Platform or the Hosted Services; to improve the Platform and the Hosted Services, and to develop new products and services.</p>	<p>A. 基于为订立或履行您作为一方当事人的合同所必需。我们可能需要处理您的个人信息，以便与您或您代表的法人实体订立一项协议，履行合同义务（包括（i）确保平台或托管服务（包括用于操作平台或托管服务的软件、硬件和固件）的安全性；（ii）保护和捍卫我们自己和他人的权利、利益和/或财产；（iii）回应您的相关问题和请求，或（iv）提供技术援助或其他客户支持。</p> <p>b. 基于为履行法定职责或法定义务。我们可能需要处理您的个人信息，以遵守相关法律、监管要求并响应合法请求、法院命令和法律程序。</p> <p>C. 基于同意。我们可能会处理您的个人信息，以优化平台或托管服务的用户体验；改进平台和托管服务，并开发新产品和服务。</p>
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3. SECURITY

We use reasonable organizational, technical and administrative measures to protect personal information under our control. Security measures and tools, such as data encryption, network firewalls, vulnerability scanning, regular penetration testing, configuration hardening and virus scanning, are in place to help protect against the loss, misuse and alteration of the information under our control. Please note that no data transmission over the Internet or data storage system can be guaranteed to be 100% secure. Please do not send us sensitive information through email. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any account you might have with us has been compromised), you must immediately notify us of the problem by contacting us in accordance with Section 10 (“**Contacting Us,**”) below (note that if you choose to notify us via physical mail, this will delay the time it takes for us to respond to the problem).

4. SHARING OF PERSONAL INFORMATION WITH THIRD PARTIES

3. 安全

我们使用合理的组织、技术和管理措施来保护我们控制下的个人信息。数据加密、网络防火墙、漏洞扫描、定期渗透测试、配置强化和病毒扫描等安全措施和工具已到位，以帮助防止我们控制下的信息丢失、滥用和更改。请注意，通过互联网或数据存储系统进行的数据传输都无法保证是 100% 安全的。请不要通过电子邮件向我们发送敏感信息。如果您有理由相信您与我们的互动不再是安全的（例如，如果您认为您在我们这里拥有的任何帐户的安全性已被盗用），您必须立即根据下方第 10 条（“联系我们”）与我们联系，告知我们有该问题：（请注意，如果您选择通过实体邮件通知我们，这将延迟我们响应问题所需的时间）。

4. 与第三方共享个人信息

<p>We may disclose your personal information to the following third parties, as required or permitted by applicable law:</p> <ul style="list-style-type: none"> a. Our Affiliates, so that they may use such personal information for the purposes described in the Policy. b. Third-party suppliers and service providers to assist us in the operation or improvement of the Platform and the Hosted Services, and to enhance our products and services. c. To relevant third parties, in the event of any reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of PDF’s business, assets or stock (including without limitation in connection with any bankruptcy or similar proceedings), we may transfer any and all information collected from users to an Affiliate or a third party. 	<p>根据适用法律的要求或允许，我们可向以下第三方披露您的个人信息：</p> <ul style="list-style-type: none"> A。 我们的关联公司，以便他们可以将此类个人信息用于本政策中所述的目的。 b. 第三方供应商和服务提供商以协助我们运营或改进平台和托管服务，及增强我们的产品和服务。 C。 在 PDF 的全部或任何部分业务、资产或股票进行任何重组、合并、出售、合资、转让、转移或其他处置（包括但不限于与任何破产或类似程序有关的情况）时，披露给相关第三方，我们可能会将从用户那里收集的任何及所有信息转移给关联公司或第三方。
<p>5. LINKS TO THIRD PARTY SITES AND SERVICES</p> <p>The Platform or the Hosted Services may contain links to third party websites and services. These linked sites or services (including without</p>	<p>5. 第三方网站和服务的链接</p> <p>平台或托管服务可能包含第三方网站和服务的链接。 这些链接网站或服务（包括但不</p>

<p>limitation the websites of Affiliates) are not under PDF’s control and we are not responsible for the privacy practices or the contents of any such linked site, or any link contained in any linked site. We provide such links only as a convenience, and the inclusion of a link on the Platform or the Hosted Services does not imply endorsement of the linked site by PDF or any Affiliates. If you provide any personal information through any such third party website, your transaction will occur on such third party’s website (not the Platform or the Hosted Services) and the personal information you provide will be collected by, and controlled by the privacy policy of, that third party. We recommend that you review the privacy policies and practices of any such third parties. PLEASE NOTE THAT THIS POLICY DOES NOT ADDRESS THE PRIVACY OR INFORMATION PRACTICES OF ANY THIRD PARTIES, INCLUDING, WITHOUT LIMITATION, THE AFFILIATES.</p>	<p>限于关联公司的网站) 不受 PDF 的控制，我们对任何此类链接网站或任何链接网站中包含的任何链接的隐私实践或内容不承担任何责任。我们提供此类链接只是为了方便，在平台或托管服务上包含链接并不意味着 PDF 或任何关联公司认可所链接的网站。如果您通过任何此类第三方网站提供任何个人信息，您的交易将发生在该第三方网站（而非平台或托管服务）上，并且您提供的个人信息将由该第三方收集并受其隐私政策控制。我们建议您审阅任何此类第三方的隐私政策和实践。请注意，本政策不涉及任何第三方（包括但不限于关联公司）的隐私或信息实践。a</p>
<p>6. DATA RETENTION</p> <p>Your personal information will be retained in accordance with our policies and any specific governing agreement and the usage policies applicable to you or your company as a user of the Platform and the</p>	<p>6. 数据保存</p> <p>您的个人信息将根据我们的政策和适用于您或您公司作为平台和托管服务用户的任何具体管理协议以及使用政策进行保存，保存时</p>

<p>Hosted Services and for as long as necessary for the purposes for which it was collected, plus any additional time periods necessary for the compliance with laws and regulations, exercise or defense of legal rights, and archiving, back-up, and deletion processes.</p>	<p>间为收集目的所需的时间，加上为遵守法律法规、行使或辩护合法权利以及存档、备份和删除过程所需的任何额外时间段。</p>
<p>7. NO SENSITIVE PERSONAL INFORMATION; NO USE OF PLATFORM BY CHILDREN</p> <p>No sensitive personal information is collected or processed on the Platform or the Hosted Services. Access to the Platform or use of the Hosted Services is not directed to natural persons under the age of thirteen (13), and we request that such natural persons do not use or provide personal information through the Platform or the Hosted Services.</p>	<p>7. 无敏感个人信息； 儿童禁止使用平台</p> <p>平台或托管服务不会收集或处理敏感的个人信息。平台的访问或托管服务的使用不是针对十三（13）岁以下的自然人，我们要求该等自然人不要通过平台或托管服务使用或提供个人信息。</p>
<p>8. CROSS BORDER DATA TRANSFERS AND OTHER JURISDICTIONAL ISSUES</p> <p>By submitting any personal information in the course of using the Platform and the Hosted Services, subject to applicable law, your</p>	<p>8. 跨境数据传输和其他司法管辖问题</p> <p>通过在使用平台和托管服务的过程中提交任何个人信息，根据适用法律，您的个人信息可能会被转移到可能提供与中国不同级别的</p>

personal information may be transferred to other countries which may provide a different level of data security than in China, and you hereby give your separate consent to such cross-border data transfer. To ensure that your personal information will remain protected wherever it is transferred, we have taken appropriate safeguards as follows: When we transfer personal information of natural persons in China to a country or jurisdiction outside of China, we will comply with any and all legal requirements relating to such cross-border data transfers, including but not limited to making use of Standard Contractual Clauses (SCC) issued by the Cyberspace Administration of China for transfers of personal information from China. Although you have the right to withdraw your consent, please note, however, that the withdrawal of your consent may impact your access to the Platform or use the Hosted Services and result in our inability to provide you with access to the Platform or use of the Hosted Services.

PDF does not represent or warrant that the Platform, the Hosted Services, or any part thereof, is appropriate or available for use in any particular jurisdiction. Those who choose to access the Platform or use the Hosted Services do so on their own initiative and at their own risk,

数据安全性的其他国家，并且您特此就此类跨境数据传输给予您的单独同意。为确保您的个人信息无论传输到何处均受到保护，我们采取了以下适当的保护措施：当我们将中国境内自然人的个人信息传输至中国境外的国家或司法管辖区时，我们将遵守与此类跨境数据传输有关的任何及所有法律要求，包括但不限于就来自中国的个人信息传输使用中华人民共和国国家互联网信息办公室发布的《个人信息出境标准合同》。尽管您有权撤回您的同意，但请注意，撤回您的同意可能会影响您访问平台或使用托管服务，并导致我们无法为您提供平台的访问或托管服务的使用。。

对于平台、托管服务或其任何部分适合或可在任何特定司法管辖区使用，PDF 作任何声明或保证。选择访问平台或使用托管服务的人是自愿这样做的，并自行承担风险，并有责任遵守所有当地法律、法规和规则。

<p>and are responsible for complying with all local laws, regulations and rules. We may limit the availability of the Platform or the Hosted Services, in whole or in part, to any person, geographic area or jurisdiction we choose, at any time and in our sole discretion.</p>	<p>我们可以随时自行决定将平台或托管服务的可用性全部或部分限制于我们选择的任何人、地理区域或司法管辖区。</p>
<p>9. RIGHTS REGARDING PROCESSING OF PERSONAL INFORMATION</p> <p>Subject to the conditions set out in the applicable law, you have, without limitation, the following rights: (i) to inquire whether and what kind of personal information we hold about you and how it is processed, and to access or request copies of such personal information, (ii) to request the correction or supplementation of personal information about you that is inaccurate, incomplete or out-of-date in light of the purposes underlying the processing, or (iii) to request us to erase personal information that is (1) no longer necessary for the purposes underlying the processing, (2) processed based on withdrawn consent, or (3) processed in noncompliance with applicable legal requirements; (iv) to request us to restrict or halt the processing of your personal information, unless otherwise required by law and (v) to require us to explain how your personal information is processed.</p>	<p>9. 有关个人信息处理的权利</p> <p>根据适用法律规定的条件，您拥有包括但不限于以下各项权利：（i）询问我们是否持有有关您的个人信息、该等个人信息的种类以及我们如何处理该等个人信息，并访问或索取该等个人信息的复本，（ii）根据处理目的的要求更正或补充您不准确、不完整或过时的个人信息，或（iii）要求我们删除以下情形的个人信息（1）就处理目的而言不再有需要、（2）根据撤回的同意进行处理的或（3）在不遵守适用法律要求的情况下进行处理的；（iv）要求我们限制或停止处理您的个人信息，除非法律另有要求；（v）要求我们解释您个人信息是如何处理的。</p>

<p>Please note, however, that the exercise of certain of these rights may impact your access to the Platform or use of the Hosted Services or result in our inability to provide you with access to the Platform or use of the Hosted Services.</p> <p>You may exercise the above-mentioned rights of access, rectification, erasure, restriction and refusal by contacting us in accordance with Section 10 (“Contacting Us,”) of the Policy. We will ask that you provide certain information to verify your identity, such as a code sent to an email address we may have on file for you. If you have a password-protected account with us, we may verify your identity through our existing authentication practices for your account. The information that we ask you to provide to verify your identity will depend on your prior interactions with us and the sensitivity of the personal information at issue. We will respond to your request in accordance with the Personal Information Protection Law of the People’s Republic of China (“PIPL”) and other applicable laws and regulations.</p>	<p>但请注意，行使其中某些权利可能会影响您对平台的访问或对托管服务的使用，或导致我们无法为您提供对平台的访问或对托管服务的使用。</p> <p>您可以根据本政策第 10 条（“联系我们”）联系我们，行使上述访问、更正、删除、限制和拒绝处理的权利。我们会要求您提供某些信息来验证您的身份，例如发送到我们可能为您存档的电子邮件地址的代码。如果您在我们这里拥有受密码保护的帐户，我们可能会通过您帐户的现有身份验证方法来验证您的身份。我们要求您提供的用于验证您身份的信息将取决于您之前与我们的互动以及相关个人信息的敏感性。我们将根据《中华人民共和国个人信息保护法》（以下简称“《个人信息保护法》”）及其他适用法律法规的规定回应您的请求。</p>
<p>10. CONTACTING US.</p>	<p>10. 联系我们</p>

If you have questions regarding our practices or this Policy, please contact us by e-mail at privacy-china@pdf.com, or please write to the following address:

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